



Job Opening **Mobility Navigator**

Part-Time | Non-Exempt | Hourly

Position Overview

Snotrac's Mobility Navigation Program supports residents of Snohomish County who face barriers accessing transportation. Many non-English speakers, older adults, people with disabilities, and low-income households lack clear, culturally relevant mobility information.

The Mobility Navigator provides community-based outreach, transportation education, and one-on-one navigation support to help individuals move safely, confidently, and independently.

Key Responsibilities

- **Community Outreach & Education**
 - Conduct outreach at community centers, libraries, schools, faith-based organizations, senior centers, and community events.
 - Provide clear and culturally relevant transportation information.
 - Facilitate small workshops and informational sessions.
 - Assist in leadership development of community members.
- **Navigation Support**
 - Assist with applications for ORCA LIFT, Reduced Regional Fare Permits, and other transit programs.
 - Lead guided practice trips on public transit.
 - Provide one-on-one mobility assistance in person or by phone.
 - Train people on how to safely ride a bicycle.
 - Support trip planning and transit confidence.
 - Offer follow-up assistance as needed.
- **Community Relationship Building**
 - Build trust with residents and community partners.
 - Serve as a culturally competent and accessible point of contact.
 - Identify mobility barriers and concerns through conversation and observation.

Compensation & Benefits

- \$35.00 per hour, up to 20 hours per week
- Paid Time Off (PTO): 22 days per year, accrued hourly (includes vacation and holidays)
- Sick Leave: 12 days per year, accrued hourly
- \$30 monthly cell and internet stipend
- ORCA regional transit pass provided
- Flexible hours. Work schedules are generally set two weeks in advance but may require occasional flexibility due to community events or outreach activities.
- This position is not eligible for employer-sponsored healthcare benefits.

Required Qualifications

- Comfort using public transportation and teaching others.
- Lived experience or strong connection to a priority community.
- Strong interpersonal and communication skills.
- Commitment to equity and culturally responsive service.
- Basic digital literacy (smartphone, online forms, trip planners).
- Ability to travel within Snohomish County.
- Must pass background checks

Preferred Qualifications

- Bilingual or multilingual.
- Experience working with older adults, people with disabilities, low-income communities, youth, or immigrants.
- An understanding of the concepts of Mobility Justice, including as it relates to public health, traffic safety, economic opportunity, and the environment.
- Experience in leadership development and policy advocacy.
- Background in outreach, peer navigation, or community education.
- Experience facilitating small group sessions.
- Residence in Snohomish County.
- Strong bicycle rider.
- Ability to lift 50 lbs.

Supervision

This position reports to the Public Affairs & Mobility Navigation Program Manager and participates in regular check-ins and trainings.

Equal Opportunity Employer

Snotrac is an equal opportunity employer. We value the importance of creating an environment in which all employees can feel respected, included, and empowered to bring unique ideas to the organization. Our diversity and inclusion efforts include embracing different cultures, backgrounds and viewpoints while fostering growth and advancement in the workplace.

To Apply

- *Submit cover letter and resume by email to Suleiny Altamirano, Public Affairs & Mobility Navigation Program Manager, at suleiny@gosnotrac.org. Indicate "Mobility Navigator Application" in the subject line.*
- *No phone calls please.*
- *Position open until filled. Applications will be reviewed as submitted.*

This posting may be used to fill multiple positions at Snotrac.